

FAST FACTS

Providence Holy Cross Medical Center

Nationally recognized for clinical performance and patient care, Providence Holy Cross Medical Center in Mission Hills ranks among the top one percent of hospitals in the nation and is the recipient of Healthgrades' 2022 Patient Safety Excellence Award™. Providence Holy Cross Medical Center holds the prestigious Magnet status for nursing excellence and proud to be one of only two 24/7 trauma centers in the San Fernando Valley.



15031 Rinaldi St.
Mission Hills, CA 91345
818-365-8051
providence.org/holycross

KEY EXECUTIVES

Bernie Klein, MD, MBA
Chief Executive Officer

Rex Hoffman, MD, MBA
Chief Medical Officer/
Executive Director Operations

Jodi L. Hein, DNP, MHA, RN, NEA-BC
Chief Nursing Officer

Glenn Bales
Chief Financial Officer

D.W. Donovan, D.Bioethics, BCC
Chief Mission Integration Officer

Michelle Koenig Barritt
Chief Philanthropy Officer

Douglas Ziegeler, MPH
Executive Director, Strategy and
Business Development

Sheril Garzon, MBA, CPHQ, CPHRM,
LSSBB
Executive Director, Quality and
Risk Management

Deborah Gac
Interim Chief Human Resources Officer

Jennifer Gonzalez
Communications Manager

PHYSICIAN NETWORK

- Facey Medical Group
- Providence Health Network

SPECIALTY SERVICES

- Acute and Outpatient Rehabilitation Services
- Infusion Center
- Lung Cancer Screening
- Palliative Care
- Pain Management Therapies
- Sub-Acute Care Center
- Surgical Services with Minimally Invasive Advanced Robotic Assistance

EMERGENCY CARE

- Trauma Center (Level 2)
- Comprehensive Stroke Receiving Center
- Heart Attack (STEMI) Receiving Center
- Emergency Department Approved for Pediatrics (EDAP)

INPATIENT SERVICES

- Cancer (Oncology)
- Cardiology/ Cardiovascular/Vascular
- Complex Spine
- Digestive Health/ Hepatobiliary surgery
- Neonatal ICU (Level 3)
- Neurology/Stroke/Neuro Critical Care
- Orthopedics
- Women's and Children's

AWARDS & ACCOLADES

- **American Heart Association**
 - Get with the Guidelines®-Stroke Gold Plus Quality Achievement Award
 - » Target: StrokeSM Honor Roll Elite Plus
 - » Target: Type 2 DiabetesSM Honor Roll
- **American Nurses Credentialing Center**
 - Magnet®
- **Blue Cross Blue Shield**
 - Blue Distinction® Center
 - » Knee and Hip Replacement
 - » Spine Surgery
- **Healthgrades®**
 - America's Best 50 Hospitals™ Award, 2020-22
 - Among the Top 1% in the Nation for Overall Clinical Excellence
 - 100 Best Hospitals for Critical Care™
 - Patient Safety Excellence Award™, 2022
 - Cranial Neurosurgery Excellence Award™, 2022

- **National Pancreas Foundation (NPF)**
 - Pancreatic Cancer Center of Excellence
- **U.S. News & World Report**
 - Best Regional Hospital
 - Nationally ranked in Orthopedics (#35) and OB/Gyn (#36)
 - High Performing Specialties & Procedures: Cardiology, Heart Surgery, GI, GI surgery, Geriatrics, Pulmonology, Lung Surgery, Urology, COPD, Colon Cancer Surgery, Heart Attack, Heart Failure, Hip Fracture, Kidney Failure, Pneumonia and Stroke

KEY PARTNERSHIPS & JOINT VENTURES

- City of Hope Collaborative
- Facey Medical Group
- Health Centers in Porter Ranch and Santa Clarita
- Summit (Santa Clarita) Surgery Center
- San Fernando (Mission Hills) Surgery Center
- USC Perinatology

STATISTICS

Employees (FTEs): **2,325**

Medical Staff: **740**

Licensed Beds: **377**

IP Discharges: **15,419**

Outpatient Visits: **258,898**

Average Daily Census: **222**

ED Visits: **74,042**

Births: **2,704**

IP Surgery: **4,642**

OP Surgery: **1,908**

Net Revenue: **\$618 M**

Community Benefit: **\$56.4 M**

OUR MISSION

As expressions of God's healing love, witnessed through the ministry of Jesus, we are steadfast in serving all, especially those who are poor and vulnerable.

OUR VALUES

Compassion, Dignity, Justice, Excellence, Integrity

