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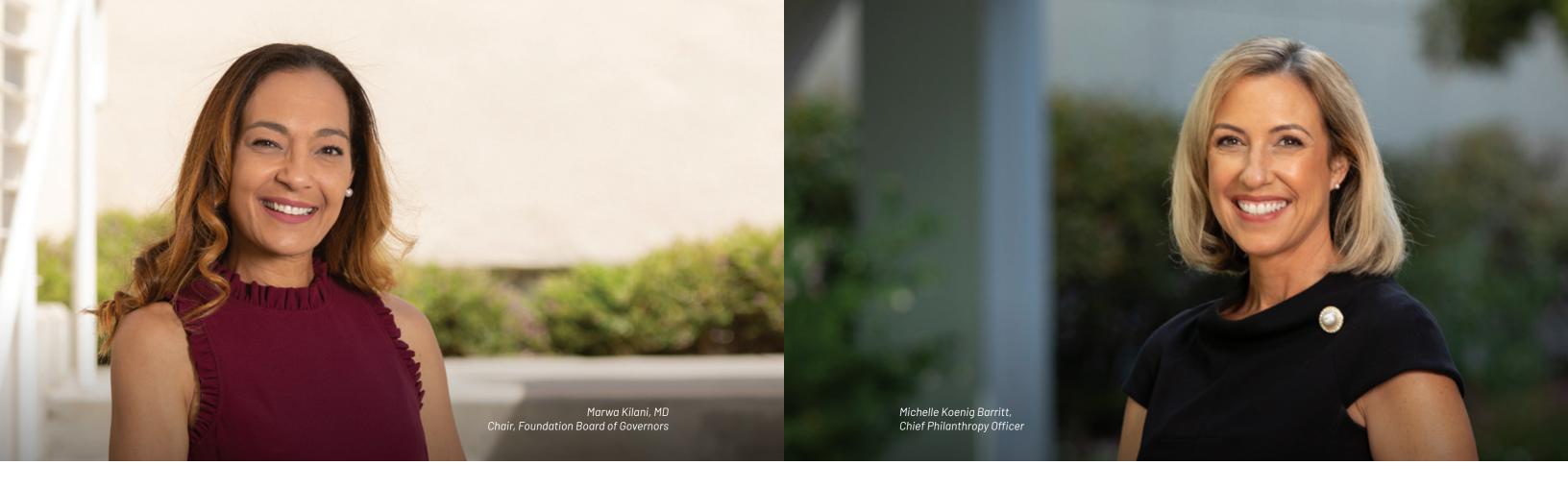
Holy Cross
Foundation

PROVIDENCE HOLY+CMS

TRIUMPH OVER TRAUMA

Pictured from left to right: Dr. Valle, Mia Tretta, Dr. Borazjani

A Survivor and Her Trauma Team Look Back on the Saugus High School Shooting Two Years Later



Dear Friends,

Clinical excellence is evident across all disciplines at Providence Holy Cross Medical Center. We are exceedingly grateful to our caregivers doing an outstanding job caring for our community during the pandemic. To date, we have dispensed nearly 20,000 vaccinations. If you have seen our hospital featured in the *LA Times*, *Daily News* and *USA Today*, we hope you are as proud as we are to witness excellence in action.

We have received many accolades for outstanding care during the year, including Healthgrades® recognition for patient safety excellence and distinction as one of America's Best 50 Hospitals $^{\text{TM}}$ for overall clinical excellence. U.S. News & World Report recognized our patient safety excellence and numerous high-performing specialties. For the third consecutive year, we are ranked among the best places to work by Modern Healthcare.

This past spring, Providence Holy Cross Medical Center received designation as a nationally recognized Pancreatic Cancer Center of Excellence by the National Pancreas Foundation. Many thanks to our medical director of the Hepatobiliary Program, Dr. Bobby Eghbalieh, who championed this project and helped us become one of only two nationally recognized pancreatic cancer centers in California. This prestigious honor is awarded to institutions

dedicated to the multidisciplinary, "whole person" treatment of pancreatic cancer, focusing on the best possible outcomes and improved quality of life.

Our caregivers are expected to receive another Magnet® redesignation for outstanding nursing care in the coming weeks. Our Neonatal Intensive Care Unit currently under construction will be completed in 2022. We look ahead to the future with optimism.

There is so much going on at our hospital. Though the clinical excellence is on par with any academic center, the care is like a home-away-from-home. Thanks to all of our donors, you help make our vision of providing the best patient care available a reality each and every day. We could not do this work without you.

With gratitude,

Marwa Kilani, MD

Chair, Foundation Board of Governors

Michelle Kae J. Bornott

Michelle Koenig Barritt Chief Philanthropy Officer

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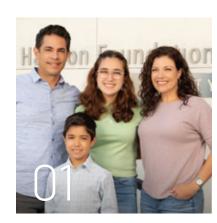
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A SURVIVOR'S STORY

Two years after the Saugus High School shooting, a survivor and her trauma surgeon reflect on a journey of healing

It's been nearly two years since a 16-year-old student, armed with a .45 caliber semiautomatic handgun, entered the campus of Saugus High School. He shot five students, killing two, before turning the gun on himself.

On November 14, 2019, Mia Tretta was a freshman at Saugus in Santa Clarita. It was a day like any other, with friends hanging out in the quad discussing an upcoming Spanish test and the next day's school dance.

"Then, suddenly, there were bangs and I was on the ground," Mia recalls.

Amid the chaos, Mia ran across campus, up two flights of stairs to her Spanish class and sat in her regular assigned seat. It wasn't until a classmate noticed her injuries and asked if she was okay that she replied calmly, "No, I was shot."

Mia was airlifted to Providence Holy Cross Medical Center, where she and her mother were greeted by the entire trauma team — including Boris Borazjani, MD, who would be her trauma surgeon that day.

Dr. Borazjani remembers Mia's calm demeanor as she emerged from the helicopter. "She was stoic," he says. "She was talking. She was even smiling despite being shot."

As the trauma team worked quickly to repair the damage to Mia's lower abdomen, the spiritual care team tended to her parents' concerns and needs.

"I really felt like the people at Holy Cross were my family," says Mia's mother, Tiffany Tretta. "I never felt alone there. No one ever left my side."

COVER STORY

Dr. Borazjani describes trauma medicine at Providence Holy Cross as a "team sport" — one that requires careful coordination of a wide variety of staff members, including not only the trauma surgeon, emergency room physician and anesthesiologist, but also the nurses, administrators and spiritual care team.

The spiritual team in particular, he says, contributes not only to the culture of the hospital, but also to the quality of patient care. The emphasis on spiritual support is one of the distinguishing features of the medical center.

"Providence Holy Cross is a faith-based hospital that really lives up to its mission statement, providing the same level of care irrespective of race, color, religion or financial background. It's our culture," reflects Dr. Borazjani.

He also notes the crucial role of community support in putting that mission into motion for patients. "We do have to rely on philanthropy to help us ... and we want to support the things they believe in and that make sense to them," he says. "It shouldn't be like, 'I'm just giving you money.' It should be like, 'This is what it went towards — and look what it's doing for us.""

Today, with the help of her family and her Providence Holy Cross medical team, Mia is healing well. She recently underwent a nerve block to address ongoing pain from her injuries. And she continues to receive extensive therapy for the emotional effects of the trauma.

Meanwhile, Mia has become an advocate for the Stop the Bleed program, which encourages training to use kits to save lives during bleeding emergencies like the one she endured. She regularly makes presentations, sharing her story with schools and churches throughout the community.

Now in eleventh grade, Mia is active in choir at Saugus High School, and is considering her college options. She plans to go into medicine.

"She's definitely been doing all the right things," says Dr. Borazjani. "She's taken a tragic, traumatic event and has turned it in the right direction."





I really felt like the people at Holy Cross were my family.

Tiffany Tretta,
 Mother of high school
 shooting survivor Mia Tretta

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A GIFT WITH HEART

The Sapper family creates endowment to honor Providence Holy Cross caregivers

May 1, 1984, was a life-changing day for the Sapper family.

It was the day Michele Sapper, then a junior in college, was on her way back to her dorm at Cal State Northridge when she was hit head-on by a one-ton pickup truck. The drunk driver never put on his brakes.

It was also the day that Providence Holy Cross Medical Center opened as a trauma center.

Michele would become the hospital's first successful trauma patient. But her road to recovery from the horrific accident was far from easy.

After being revived through CPR, Michele remained in a coma for eight weeks. Her long list of injuries included a severe traumatic brain injury that would involve extensive rehabilitation as she gradually learned to walk and to talk again.

Throughout her extended recovery at Holy Cross, Michele's parents, Bobbie and Al Sapper, never left her side. The couple parked their motorhome outside the hospital to remain near their daughter throughout the grueling process.

But, as Bobbie recalls, the family never felt alone. The staff of Providence Holy Cross helped them connect the motorhome to power, and ensured they had everything they needed to be as comfortable as possible. "They were very accommodating," she says.

In particular, the nurses provided Michele with exceptional care and ensured her parents' well-being throughout the family's stay at Providence Holy Cross.

At the time, Al would thank the nursing staff by bringing them See's Candies. And since then, the family has discovered another way to extend their thanks to the nurses who cared and advocated for Michele: Together, they were inspired to create the Have a Heart Endowment to honor Providence Holy Cross Medical Center caregivers in a way that will appreciate over time.

"Holy Cross is a very special place for us," says Bobbie. "And we are very thankful that that's where they took her."

Today, thanks to her fierce determination and the care she received at Holy Cross, Michele is able to walk, talk, drive and live independently. She has cultivated a thriving career as a sought-after public speaker for her personal perspective on the dangers of drinking and driving.

Michele also works with the police department as a specialist reserve officer, helping to train law enforcement officers in the impaired driver apprehension program.

"It's a miracle," says Michele. "I was definitely kept here for a reason."



A HOME FOR HEROES

Investing in a new Physician's Lounge for our dedicated doctors

Being a doctor is often a 24-hour-a-day job, especially at a hospital like Providence Holy Cross Medical Center that strives to deliver a higher level of clinical excellence. Our amazing trauma surgeons, ER physicians, anesthesiologists, neonatologists and many other physicians are routinely required to extend shifts, sometimes as long as 48 hours.

In many ways, the hospital is their home away from home. So it's critical for the hospital to provide a comfortable and welcoming space where they can rest during extended on-site shifts.

To support the doctors who support our mission, Providence Holy Cross Medical Center launched an initiative to build a new Physician's

Lounge that will give them a place to unwind, get some sleep, grab a snack and take time to care for themselves so they can care for others.

Our new Physician's Lounge will feature a kitchen, a Sleep Pod, a spacious living area and other creature comforts. Brand-new computers linked to the hospital network will also allow doctors to stay connected to their patients even as they decompress.

Ongoing support for this and other projects aimed at creating a nurturing environment for our physicians and caregivers is welcomed. Please visit supportholycross.org/donate or call the Foundation office at: 818-496-4600 to learn more.

THE GIFT OF A LIFETIME

From volunteering to planned giving, Kay and Bob Radford have supported Providence Holy Cross for over 30 years

When Kay and Bob Radford first came to Los Angeles with their two children in 1984, Kay began settling into their new community by getting to know their local hospital, Providence Holy Cross Medical Center. She couldn't have known how placing a simple phone call would change her life.

"I called the hospital and had a 10-minute conversation with with a nurse in the ED, "she says. "And I thought to myself, that's something. Who spends that kind of time talking to a stranger?"

It was her first indication of how special Providence Holy Cross Medical Center really is. Intrigued by the experience, she began volunteering at the hospital information desk one day a week, providing room information and directions to patients and visitors. That led to her joining The Holy Cross Guild in 1991, and eventually to filling a variety of roles over the years, including multiple terms as guild president and service on the Foundation Board. She has made lifelong friends through her association with Providence Holy Cross and the Guild.

Her most notable achievement may be helping to start the Emergency Department (ED) Volunteer Program in 2000, which interfaces volunteers with ED doctors and nurses so they can perform more complex tasks like triage. The program has grown to include

more than 50 volunteers serving over 10,000 donated hours per year, and Kay still oversees scheduling, orientation and training of volunteers. Since its inception, 554 volunteers have donated thousands of hours to assist ED patients and staff. "The program is an extraordinary experience for young people interested in a career in medicine," says Kay.

The program was such a success that Kay was invited to speak about it at conferences throughout Southern California.

Kay also serves as a member of the Biomedical Ethics Committee, the Surrogate Committee and the Emergency Department Care Experience Council at Providence Holy Cross. She has been president of TriValley Area Council of Hospital Volunteers and a member of the Committee on Volunteers for the California Association of Hospitals & Health Systems.

"The longer you volunteer, the more you see the need for philanthropy," she explains.

A member of the Foundation Board of Governors since 2012, Kay is motivated to serve by her desire to financially support Providence Holy Cross Medical Center in its mission to care for all members of our community, including the poor and vulnerable. She sees her role on the board as a natural extension of her long record of service.

Continued on the next page

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Seeing that need is what led Kay and her husband Bob to recently endow an investment fund to benefit Providence Holy Cross Foundation.

The Radfords established an investment account and designated the Foundation as the beneficiary. The fund's proceeds will support the cause to which Kay has dedicated over 30 years of her life.

Kay is proud to be able to support the hospital's mission because she knows from experience how unique Providence Holy Cross Medical Center is. "The culture and community are extraordinary," she says, "And a great culture helps deliver great care."

Donors can also add the Foundation as a beneficiary on an existing account, such as a retirement account. It's free and easy, and it will help ensure that the hospital can continue serving our community for years to come.

"This was such an easy way to give to Providence Holy Cross," Kay explains.

To learn more about creating a fund to benefit Providence Holy Cross Foundation, please contact Joe Ward, executive director of planned giving, at Joseph.Ward@providence. org or 310-793-8117.

GIFTS OF REAL ESTATE

If you own real estate, it is likely to be a substantial part of your personal wealth. Whether it is a personal residence, vacation home, business or rental property, there is no question real estate can become an extremely valuable asset over time. For this reason, real estate can play a strategic role in your legacy planning with a variety of flexible options to best fit your financial needs:



Bequest of Estate

An outright gift of real estate is a simple way to provide immediate support. Real estate held over one year avoids capital gains taxes and qualifies for a deduction equal to the full value of the property on the date of the gift.



Life Estate Reserved

Enables you to make a gift of your property while continuing to live there and qualifies for a current tax deduction based on the projected value of future property interest. An additional option is to use your property to fund a charitable gift annuity, allowing you to receive income for life while still qualifying for a charitable deduction.



Bargain Sale

When selling your property to us for less than its market value, it allows you to receive cash and qualify for a tax deduction; additionally, avoiding capital gains tax on the amount determined as a gift.



Charitable Remainder Annuity Trust/Unitrust

When you donate real estate through a CRT, your property is sold without incurring immediate capital gains tax and qualifies for a partial tax deduction. Sale proceeds are invested to create lifetime income for you or others or for a specified period of up to 20 years. When the income benefits end, the remaining assets are then donated.

The combination of avoiding capital gains and enjoying a tax deduction makes a gift of real estate a strategic way to meet charitable goals. We are grateful for the generosity of our donors and invite you to contact us for more information to explore how a gift of real estate could benefit you and your loved ones.

TAX-FREE GIFT FROM YOUR IRA

If you are 70½ or over, a transfer directly from your IRA is a simple yet highly effective way to give:

- The amount transferred counts toward your required minimum distribution if one is due.
- You pay no income tax on the amount transferred.
- Transfers up to \$100,000 (annual aggregate amount) qualify for this favorable tax treatment each year.
- Make an immediate impact there is no need to wait until the end of the year.

Planning is an important part of giving. Consult your tax advisor or our gift planning team to explore the impact you can make through a gift of real estate or from your IRA.

For more information, please contact Joe Ward, executive director of planned giving, at Joseph.Ward@providence.org or 310-793-8117.

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DAVID E. HANPETER, MD

Dedicated trauma surgeon fosters a legacy of excellence at Providence Holy Cross

It takes a special type of doctor to be a trauma surgeon. Excellence demands broad medical expertise, technical ability, problem-solving skills and the dedication to answer the call whenever a patient needs help, day or night.

"It's hard to find people with all of those qualities," reflects Dr. David Hanpeter, longtime trauma surgeon at Providence Holy Cross Medical Center. "There are not many people crazy enough to do it."

Similarly, it takes a special hospital to support an elite Level II Trauma Center; one that attracts top-tier surgeons by cultivating a culture that prioritizes patient needs, and empowers doctors to always do what's best for patients.

That's exactly why Dr. Hanpeter loves practicing at Providence Holy Cross.

"It's just a really good place to be," he says, "Where people believe in the mission."

The road that led Dr. Hanpeter to Holy Cross was far from direct. He began his career as an engineer, and he never imagined that he'd become a doctor.

"I thought physics was real science. Biology was for wimps," he jokes. But that was before he discovered a passion for physiology and decided to change paths. "I took the easy way out," he says with a smile. "I got out of engineering and went into medicine."

After graduating from Wright State University medical school, he did residencies at Washington University in St. Louis and Los Angeles County Hospital before joining Providence Holy Cross in 2003.

His engineering background gives Dr. Hanpeter an appreciation of the importance of finding the right solutions, and he says he applies those skills in the operating room.

"In trauma, you work with everybody. It's never boring," he says. "It's a great problem-solving specialty."

But delivering the right solutions for patients requires a team of exceptional people, from doctors and nurses to administration to support staff. And he says that's what sets Providence Holy Cross apart: "It's a great culture. The entire staff is willing to pitch in, always willing to go above and beyond."

"The response has always been, 'Do what's right for the patient."

Dr. Hanpeter's work as a surgeon isn't the only way he supports the Providence Holy Cross mission. His influence has helped shape the culture and processes of the trauma department by always putting the patient's needs first. And he also recently made a generous gift to the hospital as a tribute to his late wife, who was a patient at Providence Holy Cross.

He says he hopes both his leadership and his philanthropy will ensure a legacy of excellence.

"The way I insist this practice run is somewhat old-fashioned, but I think it's the right thing for patients," he says. "I hope it endures."



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CONGRATULATIONS

to our honorees who will be recognized by Providence Southern California as Physician Champions of Philanthropy!

Omaran A. Abdeen, MD Gregory L. Paranay, MD

Their commitment to patient care and philanthropy has impacted the lives of thousands of individuals and families in our community. Honorees will receive this prestigious award at a special recognition event.